Dear Channel Partner

This portion of warranty card must be filled properly as per the guidelines within 7 days of sale/fitment, whichever is earlier. It is to be handed over to company's representative or to be posted directly to company, based on which company will process necessary documentation for the initiation of warranty. Otherwise company decision would be final.

LUMINOUS POWER TECHNOLOGIES PRIVATE LIMITED
Corporate Office : Plot No. 150, Sector-44, Gurugram, Haryana
Email: care@luminousindia.com

Customer Support Division

LUMINOUS POWER TECHNOLOGIES PRIVATE LIMITED
Corporate Office : Plot No. 150, Sector-44, Gurugram, Haryana
PH: +91-124-4776700, Fax: +91-124-2544170
Luminous Care: 1800 103 3039
Website: www.luminousindia.com, Email: care@luminousindia.com

LIFE MAX/APRIL 2020

LUMINOUS CARE

EXPERT SOLUTION. EVERLASTING SUPPORT.

1800 103 3039 | care@luminousindia.com

SERVICES AVAILABLE*

UNDER WARRANTY

- WARRANTY REGISTRATION
- COMPLAINT REGISTRATION

Important: Remember to register your purchase with the company to avail warranty services.

OUT OF WARRANTY

- ANNUAL MAINTENANCE CONTRACT
- BATTERY MAINTENANCE

* Product type and serial no. is mandatory while registering the call.

E-mail: care@luminousindia.com www.luminousindia.com

SERVICE RECORD

Date	Specific Gravity Cell 1	Cell 2	Cell 3	Cell 4	Cell 5	Cell 6	Voltage	Code* (A,B,C,D,E,F)	Dealer's Stamp/Sig

*Explanation of Code
A-Electrolyte Level Low B-Inverter needs attention C-Electrical wiring needs attention D-battery needs recharge E-Clamp/Cable needs attention F-OK

Notes:
1. Battery servicing and filling of service record is mandatory
2. Claims will not be honored in case this is not adhered to.

BATTERY CARE TIPS

- Battery top should always be kept clean and dry. Always use a moist cotton cloth only. Never use a Woollen/Silk or Synthetic cloth, as it can create a spark.
- Apply Petroleum Jelly (Vaseline) externally over the terminals and cable clamps to avoid corrosion. Never apply grease. Terminal corrosion, dirt and moisture cause loss of power and make battery weak.
- The electrolyte level should be maintained at maximum level of float indicator during installation or topping up. Use only battery grade distilled water for topping up. Do not top up with acid / electrolyte / mineral water / tap water.
- The cells loose water during use. Check your battery regularly and maintain the electrolyte level within the band marks indicated.
- Match charger to battery.

CAUTION

1. Keep away from sparks, cigarettes, open flame. These can cause explosions.
2. Avoid metallic contact across terminals, as this result in short circuit and sparking.

PLEASE NOTE

1. As per Batteries (Management and Handling) Rules, 2001, it shall be the responsibility of the consumer to ensure that used batteries are not disposed off in any manner other than depositing with the dealer.
2. It is mandatory to accept used lead acid batteries for recycling, in exchange for new batteries purchased.
3. It is illegal to discard a lead acid battery in a trash bin or give/sell to an unauthorised person.

LUMINOUS

Life-MaX

Warranty Card

WARRANTY PERIOD

LM 18075	0-60 months from date of sale or 63 months from date of manufacturing whichever is earlier	Free Replacement
	61-75 months	New battery at 15% discount on prevailing maximum retail price

"This battery has been specifically designed and tested to be used only in an Inverter/Home UPS application. In case this battery is used in any other application, the warranty stands null and void".

WARRANTY TERMS

1. This warranty card is a very important document & customers are advised to have this completely filled & kept in a safe place. In the event of a manufacturing defect in the battery during the warranty period, this warranty card will be required along with the original invoice to process the claim. The company processing a claim will not entertain incomplete warranty details.
2. One portion of this warranty card is a tear-off & is to be completely filled & left with the dealer from whom the battery is purchased. This in turn will be sent to the company for registration of warranty.
3. **The warranty of your battery shall become null & void if:**
   The battery is transferred to a third party,
   The battery is found to be mishandled.
   The battery is not connected properly & is deployed to wrong use.
   The contents of the Warranty Card & invoice are found to be tampered with,
   The bar code sticker of the Warranty Card defaced or tampered with,
   The bar code sticker number of the warranty card and the bar code sticker number of the battery in not matching.
   The battery is found to be damaged due to improper handling by unauthorised personnel, fire, excess heat, theft, accident, willful abuse or overcharging.
   The battery is found bulged due to overcharging.
   The battery is found with high gravity electrolyte (i.e. >1280).
   The battery topping up with battery grade distilled water is not done periodically. It is not recommended to use Tap water, bore-well water, RO water and rain water for necessary topping up of battery.
   Any electrolyte or material other than battery grade distilled water is used in the battery.
4. Our batteries are warranted solely against poor workmanship and use of faulty material. Consequent liabilities will not be entertained.
5. It is the responsibility of the customer to bring suspected battery to the nearest authorised service centre incase of any trouble.
6. In case your battery develops a fault, you may contact any of our Authorised Service Providers. The list of our Authorised Service Providers shall be provided by the dealer from whom you have purchased the battery. It is advised that due care should be taken to ensure that the battery has not been opened or repaired by an unauthorised service personal, as this would render your claim. The defective battery should be returned on "freight paid", in an unopened condition and filled with electrolyte. Delivery of the repaired / replaced battery will be given to customer at the same point.
7. The right to determine whether the battery needs repair, rectification, free replacement rests with the company.
8. In case the defective battery is replaced or repaired free of cost, the warranty of such a battery will commence from the date of purchase of the original battery as mentioned in the original warranty card. Also, the defective battery then becomes a property of the company & no rebate or scrap value will be given for it. In case of pro-rata warranty the battery should be return to the dealer.
9. Breakages of the container or terminals of the battery are not covered by this warranty.
10. Should the battery require to be charged during the warranty period the same will be done on chargeable basis. This service is not covered under the purview of this warranty.
11. In case a battery model is phased out, the Company reserves the right to provide another model of the same capacity and suited to the application, as settlement of warranty.
12. The warranty on the battery being replaced Free of Cost shall commence from the date of sale of the original battery as stated in the original Warranty Booklet & not from the date of the replacement given. For batteries purchased on pro-rata warranty settlement discount a fresh warranty will be applicable from date of purchase.
13. The battery is designed for Inverter application only and is not recommended for use with other applications.
14. All disputes are subject to jurisdiction of civil court in Delhi.

PRECAUTIONS

Your battery is made of Lead & Sulphuric Acid, both of which are dangerous materials to handle.

PLEASE DO NOT

- Allow children to come close to the battery.
- Handle the battery yourself (always avail of the services of our authorised service personnel).
- Empty the battery container of its electrolyte as it could pollute the air, ground & water with poisonous material.

PLEASE REMEMBER THAT LEAD ACID BATTERIES CONTAIN VERY TOXIC & HAZARDOUS SUBSTANCES THAT COULD CAUSE IRREVERSIBLE DAMAGES TO HEALTH & ENVIRONMENT. UNLESS HANDLED PROPERLY, LEAD COULD CAUSE POISONING AND AFFECT THE NERVOUS SYSTEM THEREBY RESULTING IN IRREVERSIBLE RETARDATION & SUBSEQUENT DEATH.

IMPORTANT NOTIFICATION OF THE GOVT. OF INDIA IN REGARD TO HANDLING OF BATTERIES:

It shall be the responsibility of the Consumer to ensure that used batteries are not disposed of in any manner other than depositing with the dealer, manufacturer, re-conditioner or at the designated collection centres.

Hence, please do not discard the battery in a trash can or give/sell to a non-authorised person.

It is mandatory for our authorised dealers to accept a used battery and provide a corresponding rebate on purchase of a new battery.

Please note that violations of these guidelines may lead to legal action/ prosecution by the Government Authorities.

Customer Details

Name: ______
Address: ______
______
______
City: ______
State: ______ Pin Code: ______
STD Code: ______ Tel. No.: ______

Inverter Details

Make	Model	Rating (VA)

Battery Purchase Details

Battery Type: ______
Sr. No./Mfg. Code: ______
Invoice No.: ______
Invoice Date: ______

Details of Replaced Battery

Model	Sr. No. of Replaced Battery	Date of Replacement	Challan No. of Replacement

Dealer Name, Address & Tel. No.

IMPORTANT: TO BE FILLED BY THE DEALER AT THE TIME OF SALE & TO BE HANDED OVER TO COMPANY REPRESENTATIVE OR TO BE POSTED DIRECTLY TO COMPANY WITHIN 7 DAYS TO REGISTER WARRANTY.

Customer Details

Name: ______
Address: ______
City: ______
State: ______ Pin Code: ______
STD Code: ______ Tel. No.: ______

Inverter Details

Make	Model	Rating (VA)

Battery Purchase Details

Invoice No.: ______
Invoice Date: ______

Dealer Name, Address & Tel. No.