Dear Channel Partner

This portion of warranty card must be filled properly as per the guidelines within 7 days of sale/fitment, whichever is earlier. It is to be handed over to company's representative or to be posted directly to company, based on which company will process necessary documentation for the initiation of warranty. Otherwise company decision would be final.

LUMINOUS POWER TECHNOLOGIES PRIVATE LIMITED

Corporate Office: Plot No. 150, Sector-44, Gurugram, Haryana Email: battery.erickshaw@luminousindia.com

TOLL FREE NUMBER: 18002026260

SERVICES AVAILABLE*

UNDER WARRANTY

- WARRANTY REGISTRATION COMPLAINT REGISTRATION
- Important: Remember to register your purchase

OUT OF WARRANTY

with the company to avail warranty services.

 ANNUAL MAINTENANCE CONTRACT BATTERY MAINTENANCE

* Product type and serial no. is mandatory while registering the call

Email: battery.erickshaw@luminousindia.com | www.luminousindia.com

BATTERY CARE TIPS

- Battery top should always be kept clean and dry. Always use a moist cotton cloth only. Never use a Woollen/Silk or Synthetic cloth, as it can create a spark.
- Apply Petroleum Jelly (Vaseline) externally over the terminals and cable clamps to avoid corrosion. Never apply grease. Terminal corrosion, dirt and moisture cause loss of power and make battery weak.
- The electrolyte level should be maintained sustaining the electrolyte level up to the bottom of filling hole during installation or during topping up. Use only battery grade distilled water for topping-up. Do not top up with acid / electrolyte/mineral water or tap water.
- The cells loose water during use. Check your battery regularly and maintain the electrolyte level within the band marks indicated.
- Match charger to battery.

Invoice No.: _

Invoice Date:

CAUTION

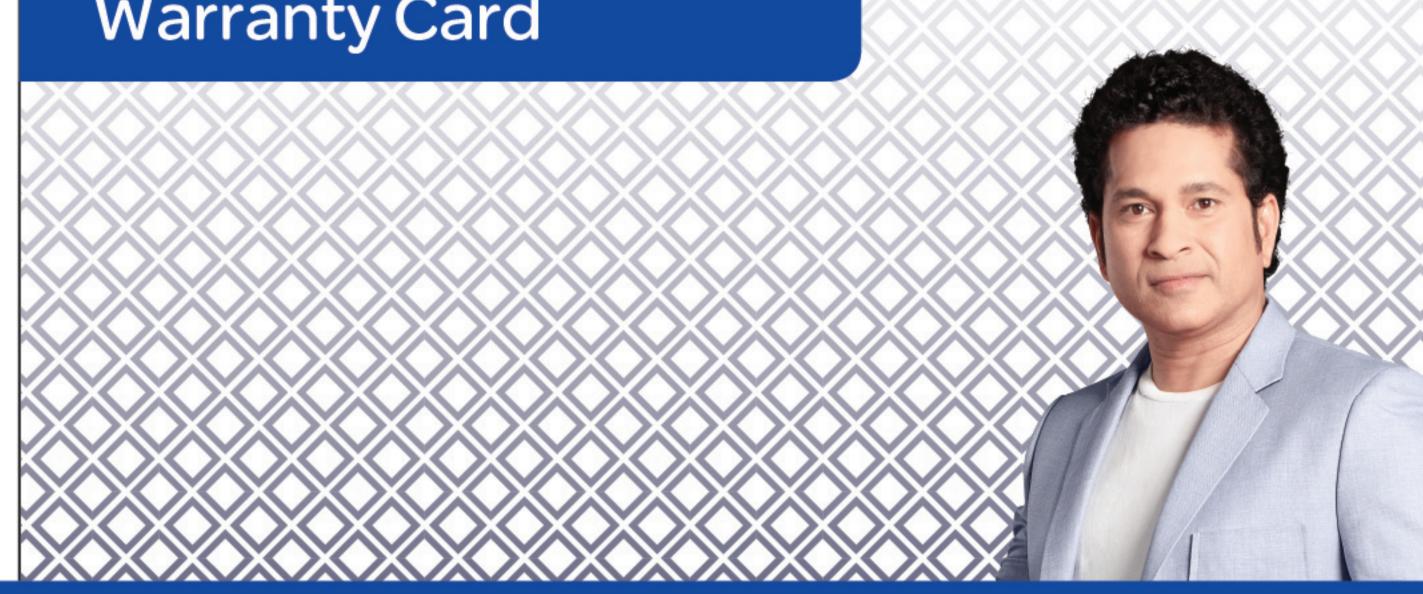
- Keep away from sparks, cigarettes, open flame. These can cause explosions.
- Avoid metallic contact across terminals, as this result in short circuit and sparking.

PLEASE NOTE

- . As per Batteries (Management and Handling) Rules, 2001, it shall be the responsibility of the consumer to ensure that used batteries are not disposed off in any manner other than depositing with the dealer.
- 2. It is mandatory to accept used lead acid batteries for recycling, in exchange for new batteries purchased.
- 3. It is illegal to discard a lead acid battery in a trash bin or give/sell to an unauthorised person.

Customer Details





MODEL NAME	WARRANTY PERIOD	TYPE
RP 13009	0-9 months from the date of sale or 10 months from the date mfg. which ever is earlier.	Free Replacement.
RP 14012	0-12 months from the date of sale or 13 months from the date mfg. which ever is earlier.	Free Replacement.

WARRANTY TERMS

This warranty card is a very important document & customers are advised to have this completely filled & kept in a safe place. In the event of a manufacturing defect in the battery during the warranty period, this warranty card will be required along with the original invoice to process the claim.

The company processing a claim will not entertain incomplete warranty details.

- One portion of this warranty card is a tear-off & is to be completely filled & left with the dealer from whom the battery is purchased. This in turn will be sent to the company for registration of warranty.
- The warranty of your battery shall become null & void if:
- The battery is transferred to a third party,
- The battery is found to be mishandled,

The battery is not connected properly & is deployed to wrong use, The contents of the Warranty Card & invoice are found to be tampered with,

The bar code sticker of the Warranty Card defaced or tampered

The bar code sticker number of the warranty card and the bar code sticker number of the battery in not matching,

The battery is found to be damaged due to improper handling by unauthorised personnel, fire, excess heat, theft, accident, willful abuse or overcharging,

Customer Support Division

LUMINOUS POWER TECHNOLOGIES PRIVATE LIMITED

Corporate Office: Plot No. 150, Sector-44, Gurugram, Haryana

PH: +91-124-4776700, Fax: +91-124-2544170

Website: www.luminousindia.com

Email: battery.erickshaw@luminousindia.com

Clean & Green

ENVIRONMENT

The battery is found bulged due to overcharging,

The battery is found with high gravity electrolyte (i.e. > 1.280 for RP13009 & RP14012,

The battery topping up with battery grade distilled water is not done periodically. It is not recommended to use Tap water, borewell water, RO water and rain water for necessary topping up of battery,

Any electrolyte or material other than battery grade distilled water is used in the battery.

Not used as a set of four numbers of Luminous E-rickshaw batteries in standard application.

- Our batteries are warranted solely against poor workmanship and use of faulty material. Consequent liabilities will not be entertained.
- It is the responsibility of the customer to bring suspected battery to the nearest authorised service centre incase of any trouble.
- In case your battery develops a fault, you may contact any of our Authorised Service Providers. The list of our Authorised Service Providers shall be provided by the dealer from whom you have purchased the battery. It is advised that due care should be taken to ensure that the battery has not been opened or repaired by an unauthorised service personal, as this would render your claim. The defective battery should be returned on "freight paid", in an unopened condition and filled with electrolyte. Delivery of the

- repaired / replaced battery will be given to customer at the same
- The right to determine whether the battery needs repair, rectification, free replacement rests with the company.
- In case the defective battery is replaced or repaired free of cost, the warranty of such a battery will commence from the date of | • Allow children to come close to the battery, purchase of the original battery as mentioned in the original property of the company & no rebate or scrap value will be given service personnel), for it. In case of pro-rata warranty the battery should be return to the dealer.
- Breakages of the container or terminals of the battery are not PLEASE REMEMBER THAT LEAD ACID BATTERIES CONTAIN VERY TOXIC & covered by this warranty.
- 10. Should the battery require to be charged during the warranty period the same will be done on chargeable basis. This service is not covered under the purview of this warranty.
- In case a battery model is phased out, the Company reserves the right to provide another model of the same capacity and suited to the application, as settlement of warranty.
- The warranty on the battery being replaced Free of Cost shall commence from the date of sale of the original battery as stated in authorised person. the original Warranty Booklet & not from the date of the replacement given.
- All disputes are subject to jurisdiction of civil court in Delhi.

PRECAUTIONS

Your battery is made of Lead & Sulphuric Acid, both of which are dangerous materials to handle.

PLEASE DO NOT

- warranty card. Also, the defective battery then becomes a · Handle the battery yourself (always avail of the services of our authorised
 - Empty the battery container of its electrolyte as it could pollute the air, ground & water with poisonous material.

HAZARDOUS SUBSTANCES THAT COULD CAUSE IRREVERSIBLE DAMAGES TO HEALTH & ENVIRONMENT. UNLESS HANDLED PROPERLY, LEAD COULD CAUSE POISONING AND AFFECT THE NERVOUS SYSTEM THEREBY RESULTING IN IRREVERSIBLE RETARDATION & SUBSEQUENT DEATH.

IMPORTANT NOTIFICATION OF THE GOVT. OF INDIA IN REGARD TO HANDLING

It shall be the responsibility of the Consumer to ensure that used batteries are not disposed of in any manner other than depositing with the dealer, manufacturer, re-conditioner or at the designated collection centres.

Hence, please do not discard the battery in a trash can or give/sell to a non-

It is mandatory for our authorised dealers to accept a used battery and provide a corresponding rebate on purchase of a new battery.

Please note that violations of these guidelines may lead to legal action / prosecution by the Government Authorities.

City:			
State:	Pin Code:		
STD Code:	Tel. No.:		
Battery Details			
Battery Type:			

Details of Replaced Battery			
Model	Sr. No. of Replaced Battery	Date of Replacement	Challan No. of Replacement

|--|

	IMPORTANT: TO BE TILLED BY THE DEALER AT THE TIME OF SALE & TO BE HANDED OVER TO COMPAINT
	REPRESENTATIVE OR TO BE POSTED DIRECTLY TO COMPANY WITHIN 7 DAYS TO REGISTER WARRANTY
_=	Customer Details
-	Name:
-"	Address:
-	City:
-	State: Pin Code:
-	STD Code: Tel. No.:
_	
	Battery Purchase Details
	Januaria a Nila

Battery Purchase Details		
Invoice No.:		
Invoice Date:		

L		
	Dealer Name, Address & Tel. No.	

Dealer Name, Address & Tel. No.	