

Dear Channel Partner

This portion of warranty card must be filled properly as per the guidelines within 7 days of sale/fitment, whichever is earlier. It is to be handed over to company's representative or to be posted directly to company, based on which company will process necessary documentation for the initiation of warranty. Otherwise company decision would be final.

LUMINOUS POWER TECHNOLOGIES PRIVATE LIMITED
Corporate Office : Plot No. 150, Sector-44, Gurugram, Haryana
Email: care@luminousindia.com



Customer Support Division
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SOLAR BATTERY WC/JAN. 2024



SERVICES AVAILABLE*

UNDER WARRANTY

- WARRANTY REGISTRATION
- COMPLAINT REGISTRATION

Important: Remember to register your purchase with the company to avail warranty services.

OUT OF WARRANTY

- ANNUAL MAINTENANCE CONTRACT
- BATTERY MAINTENANCE

***Product type and serial no. is mandatory while registering the call.**

E-mail: care@luminousindia.com www.luminousindia.com

Explanation of Code
A-Electrolyte Level Low B-Solar Inverter/Charge Controller needs attention
C-Electrical wiring needs attention D-battery needs recharge E-Clamp/cable needs attention F- OK
Notes: Battery servicing and filling of service record is mandatory
Claims will not be honored in case this is not adhered to.

Date	SPECIFIC GRAVITY						Voltage	Code* (A,B,C,D,E,F)	Dealer's Stamp/Sig.
	Cell 1	Cell 2	Cell 3	Cell 4	Cell 5	Cell 6			

SERVICE RECORD

- BATTERY CARE TIPS**
- Battery top should always be kept clean and dry. Always use a moist cotton cloth only. Never use a Woollen/Silk or Synthetic cloth, as it can create a spark.
 - Apply Petroleum Jelly (Vaseline) externally over the terminals and cable clamps to avoid corrosion. Never apply grease. Terminal corrosion, dirt and moisture cause loss of power and make battery weak.
 - The electrolyte level should be maintained at maximum level of float indicator during installation or topping up. Use only battery grade distilled water for topping up. Do not top up with acid / electrolyte / mineral water / tap water.
 - The cells loose water during use. Check your battery regularly and maintain the electrolyte level within the band marks indicated.
 - Match charger to battery.
- CAUTION**
1. Keep away from sparks, cigarettes, open flame. These can cause explosions.
 2. Avoid metallic contact across terminals, as this result in short circuit and sparking.
- PLEASE NOTE**
1. As per Batteries (Management and Handling) Rules, 2001, it shall be the responsibility of the consumer to ensure that used batteries are not disposed off in any manner other than depositing with the dealer.
 2. It is mandatory to accept used lead acid batteries for recycling, in exchange for new batteries purchased.
 3. It is illegal to discard a lead acid battery in a trash bin or give/sell to an unauthorised person.

LUMINOUS SOLAR WARRANTY CARD



WARRANTY PERIOD		
LPT1220L, LPT1240L	0-36 Months from date of sale or 39 months from date of manufacturing whichever is earlier	Free Replacement
LPT1240H, LPT1260H, LPT1280H	0-60 Months from date of sale or 63 months from date of manufacturing whichever is earlier	Free Replacement
LPTT12100H, LPTT12120H, LPTT12135H, LPTT12150H, LPTT12165H, LPTT12200H	0-60 Months from date of sale or 63 months from date of manufacturing whichever is earlier	Free Replacement
	61 to 72 Months	New Battery at 20% discount on prevailing maximum retail price
LPTT12100L, LPTT12150L, LPTT12180L, LPTT12200L	0-36 Months from date of sale or 39 months from date of manufacturing whichever is earlier	Free Replacement
	37 to 60 Months	New Battery at 20% discount on prevailing maximum retail price
Above battery fitted in any other application.		No Warranty

- WARRANTY TERMS**
1. This warranty card is a very important document & customers are advised to have this completely filled & kept in a safe place. In the event of a manufacturing defect in the battery during the warranty period, this warranty card will be required along with the original invoice to process the claim. The company processing a claim will not entertain incomplete warranty details.
 2. One portion of this warranty card is a tear-off & is to be completely filled & left with the dealer from whom the battery is purchased. This

3. **The warranty of your battery shall become null & void if:**
The battery is transferred to a third party,
The battery is found to be mishandled,
The battery is not connected properly & is deployed to wrong use,
The contents of the Warranty Card & invoice are found to be tampered with,
The bar code sticker of the Warranty Card defaced or tampered with,
The serial number on the bar code is not the same as that on the battery,
The battery is found to be damaged due to improper handling by unauthorised personnel, fire, excess heat, theft, accident, willful abuse or overcharging,
Any electrolyte or material other than battery grade distilled water is used in the battery,
The solar panel size is not adequate to properly charge the battery,
The battery topping up with battery grade distilled water is not done periodically. It is not recommended to use Tap water, bore-well water, RO water and rain water for necessary topping up of battery,
The solar battery is fitted in any other application except in solar use.
The battery is found bulged due to overcharging,
The battery is found with high gravity electrolyte (i.e. > 1260)
4. Our batteries are warranted solely against poor workmanship and use of faulty material. Consequent liabilities will not be entertained.
5. It is the responsibility of the customer to bring suspected battery to the nearest authorised service centre incase of any trouble.

6. In case your battery develops a fault, you may contact any of our Authorised Service Providers. The list of our Authorised Service Providers shall be provided by the dealer from whom you have purchased the battery. The defective battery should be returned on "freight paid", in an unopened condition and filled with electrolyte.
7. The right to determine whether the battery needs repair, rectification, free replacement rests with the company.
8. In case the defective battery is replaced or repaired free of cost, the warranty of such a battery will commence from the date of purchase of the original battery as mentioned in the original warranty card. Also, the defective battery then becomes a property of the company & no rebate or scrap value will be given for it.
9. Breakages of the container or terminals of the battery are not covered by this warranty.
10. Should the battery require to be charged during the warranty period the same will be done on chargeable basis. This service is not covered under the purview of this warranty.
11. In case a battery model is phased out, the Company reserves the right to provide another model of the same capacity and suited to the application, as settlement of warranty.
12. The warranty on the battery being replaced Free of Cost shall commence from the date of sale of the original battery as stated in the original Warranty Booklet & not from the date of the replacement given.
13. The battery is designed for solar use through solar inverter/charge controller application only and is not recommended for use with other applications.
14. All disputes are subject to jurisdiction of civil court in Delhi.
15. Several complex processes are involved in the battery manufacturing process thus a tolerance of +/- 5% in the rated capacity of the battery may occur.

- PRECAUTIONS**
Your battery is made of Lead & Sulphuric Acid, both of which are dangerous materials to handle.
- PLEASE DO NOT**
- Allow children to come close to the battery,
 - Handle the battery yourself (always avail of the services of our authorised service personnel),
 - Empty the battery container of its electrolyte as it could pollute the air, ground & water with poisonous material.
- PLEASE REMEMBER THAT LEAD ACID BATTERIES CONTAIN VERY TOXIC & HAZARDOUS SUBSTANCES THAT COULD CAUSE IRREVERSIBLE DAMAGES TO HEALTH & ENVIRONMENT, UNLESS HANDLED PROPERLY, LEAD COULD CAUSE POISONING AND AFFECT THE NERVOUS SYSTEM THEREBY RESULTING IN IRREVERSIBLE RETARDATION & SUBSEQUENT DEATH.
- IMPORTANT NOTIFICATION OF THE GOVT. OF INDIA IN REGARD TO HANDLING OF BATTERIES:**
- It shall be the responsibility of the Consumer to ensure that used batteries are not disposed of in any manner other than depositing with the dealer, manufacturer, re-conditioner or at the designated collection centres.
- Hence, please do not discard the battery in a trash can or give/sell to a non-authorized person.
- It is mandatory for our authorised dealers to accept a used battery and provide a corresponding rebate on purchase of a new battery.
- Please note that violations of these guidelines may lead to legal action/prosecution by the Government Authorities.

Customer Details			
Name: _____			
Address: _____			
City: _____			
State: _____		Pin Code: _____	
STD Code: _____		Tel. No.: _____	
Solar Inverter/Charge Controller Details			
Make	Model	Rating (VA)	
Battery Purchase Details			
Battery Type: _____			
Sr. No./Mfg. Code: _____			
Invoice No.: _____			
Invoice Date: _____			
Details of Replaced Battery			
Model	Sr. No. of Replaced Battery	Date of Replacement	Challan No. of Replacement
Dealer Name, Address & Tel. No.			

IMPORTANT: TO BE FILLED BY THE DEALER AT THE TIME OF SALE & TO BE HANDED OVER TO COMPANY REPRESENTATIVE OR TO BE POSTED DIRECTLY TO COMPANY WITHIN 7 DAYS TO REGISTER WARRANTY

Customer Details		
Name: _____		
Address: _____		
City: _____		
State: _____		Pin Code: _____
STD Code: _____		Tel. No.: _____
Solar Inverter/Charge Controller Details		
Make	Model	Rating (VA)
Battery Purchase Details		
Invoice No.: _____		
Invoice Date: _____		
Dealer Name, Address & Tel. No.		